



Frequently Asked Questions

Q: Where can I purchase RGF Environmental Group air purification products?

A: Homeowners should contact their licensed HVAC contractor to purchase RGF products. HVAC contractors should contact their local wholesale supply house for pricing and availability of RGF products and ask about our Private Label Program.

Q: How much does a REME HALO® cost?

A: Homeowners can get pricing on all of our products from their licensed HVAC contractor. RGF sells exclusively to licensed HVAC wholesale supply houses. The wholesalers distribute to the licensed HVAC contractors, who supply our products to homeowners. Please contact your local HVAC contractor for their pricing.

Q: Can I purchase RGF products online?

A: RGF maintains a “**NO ONLINE SELLING**” policy for our products. RGF distributes our products exclusively through authorized and trained distributors and HVAC contractors. Products that are purchased from anyone other than RGF Environmental Group, Inc. or its authorized distributors, or contractors (e.g. from non-authorized third-party resellers through online sites such as Amazon, eBay, or any other eCommerce sites) are **not covered by any RGF warranty**. We also cannot guarantee the authenticity of any product that is sold online claiming to be a new or authentic RGF product. RGF will not warranty any products bought or sold online. Purchaser must contact the online seller for warranty related issues, questions or concerns.

About the REME HALO®

The REME HALO® has been designed with higher Ionized Hydro-peroxide output, which gives faster kill rates for microbials in the air as well as on surfaces. This higher output drops more particulate from the air, bringing relief to those who suffer from allergies and other respiratory issues. The REME HALO® is designed to eliminate sick building syndrome risks by reducing odors, air pollutants, VOCs (chemical odors), smoke, mold, bacteria and viruses. The REME HALO® units are easily mounted into air conditioning and heating systems air ducts where most sick building problems start. When the HVAC system is in operation, the REME HALO® unit creates an Advanced Oxidation Plasma consisting of Ionized Hydro-peroxides, Super oxide ions and Hydroxide ions. All are friendly oxidizers. By friendly oxidizers, we mean oxidizers that revert back to oxygen and hydrogen after the oxidation of the pollutant.

REME HALO® Warranty Information

The REME HALO® comes with a 2-year warranty on the cell and a 5-year warranty on the ballast. The cell needs to be replaced every 2 years, at which time the new cell comes with a new 2-year warranty. Must be installed by a licensed HVAC contractor.